Form No. Ex- 8

297

Particulars about the candidate and the subject are checked thoroughly and corrected where necessary.

Sl. No..... **401**

CENTRE ROLL:.....

Invigilator

Seal & Signature of Officer-in-Charge

KRISHNA KANTA HANDIQUI STATE OPEN UNIVERSITY

BBA Examination 2013 (4th Semester)

Subject : **HUMAN RESOURCE MANAGEMENT**

Enrolment Number. | | | | | | | | | | | |

INSTRUCTIONS TO CANDIDATES

1. An Examinee is allowed to bring only Admission Card and Identity Card to the Examination Hall. Any Examinee found in possession of loose papers, books etc. is liable to be Expelled.
2. Enrolment No. must be written legibly at the specified places. Examinee's name and any other identifying mark which reveals examinees identity shall not be written anywhere in the script.
3. For Making calculations, only the last page provided for rough work shall be used.
4. No pages of the script be torn out .
5. ***MOBILE PHONES are strictly prohibited in the examination Centre.***
6. No candidate will be allowed to leave or go out of the hall during the First hour of the Examination.
7. A candidate having completed his/her answer, the script must be handed over, to an invigilator before leaving the hall.
8. Contravention of any of the instructions mentioned above shall render a candidate liable for disciplinary action as per regulations of the University.

Question No.	Marks
Total =	

Examiner's Signature_____

Scrutiniser's Signature_____

Head Examiner's Signature:_____

KKHSOU BBA 4TH SEMESTER Examination 2013

Course : BBA

Paper - (14) : Human Resource Management

1. Answer the following questions very briefly : $1 \times 8 = 8$
   (a) What is human resource management?
   (b) What do you mean by e-recruitment?
   (c) What is work-study?
   (d) Define salary?
   (e) What is an Industry?
   (f) Write the full form of MNC.
   (g) Who is a Trainer?
   (h) What is the full form of MBO?

2. Answer the following questions briefly : $2 \times 8 = 16$

(a) What do you understand by wages?
(b) What is indirect compensation?
(c) What do you understand by domestic HRM?
(d) What is on the job training?
(e) What is employee information card?
(f) What is sensitivity training?
(g) Give two examples of indirect compensation.
(h) What is 'Bonus' & 'Conveyance'?

3. Answer any five questions from the following $4 \times 5 = 20$

(a) Differentiate between selection and recruitment.

(b) Discuss the factors affecting human resource planning.

(c) Why training is important? Discuss any four points.

(d) What is job environment and job enrichment?

(e) What do you understand by Behaviourally Anchored Rating Scales?

(f) What do you understand by fair wage and living wage?

(g) Discuss any four objectives of industrial relations.

4. Answer any two questions from the following $8 \times 2 = 16$

(a) Discuss in detail the three approaches to Industrial Relations.

(b) Explain the traditional methods of performance appraisal.

(c) Discuss the various internal and external sources of recruitement.

5. Answer any two questions from the following $10 \times 2 = 20$

(a) What are the different causes of poor industrial relations and also discuss the various measures taken to improve industrial relations.

(b) What is career development? Discuss the congnitive methods of training.

(c) Explain the concept of e-HRM. Also discuss the various e-HR activities that now-a-days many companies are adopting.