231/234/237 (OD/APS/FIT)

[18–HRGPKAC–D6S]

BBA 6th Semester Exam., 2018

ORGANIZATIONAL DEVELOPMENT

[BBA (S6) 22 (HRM)]

(Optional)

Full Marks : 80

Time : 3 hours

The figures in the margin indicate full marks for the questions

1. Answer the following questions : 1×8=8

(a) State the concept of organizational development.

(b) Define team.

(c) State the concept of OD intervention.

(d) Define merger.

(e) Define training.

(f) Define temporary work team.

(g) Define team work.

(h) Why is OD termed as interdisciplinary in nature?

2. Answer the following questions (each within *50* words) : 2×8=16

(a) How does OD empower the employees in an organization?

(b) State two objectives of OD.

(c) State two objectives of inter-group OD interventions.

(d) Who is an organizational consultant?

(e) State the importance of diagnosis as a part of OD.

(f) Define planned change.

(g) Define coaching.

(h) Define HRD audit.

3. Answer any *five* from the following questions (each in around *100* words) : 4×5=20

(a) Discuss the features of OD.

(b) State the role of parallel learning structure.

(c) Discuss the factors that influence the selection of OD intervention technique.

(d) Explain briefly a learning organization.

(e) Discuss the steps in career life planning.

(f) Discuss the consultant-client relationship.

4. Answer any *two* from the following questions (each in around *300* words) : 8×2=16

(a) Discuss the implications of OD values and assumptions.

(b) What is T-group training? Discuss its merits and demerits. 4+2+2=8

(c) Discuss the ethical standards in OD.

5. Answer any *two* from the following questions (each in around *400* words) : 10×2=20

(a) Discuss the six-box model.

(b) Discuss the structural OD interventions.

(c) Discuss the experiences of Indian Organizations with various OD interventions.