631/634/637 (HR/CB/FM)

[19HRGPKAC–D6S19M]

BBA 6th Semester Exam., 2019 (S)

HUMAN RESOURCE DEVELOPMENT

[BBA (S6) 23 (HRM)]

Full Marks : 80

Time : 3 hours

The figures in the margin indicate full marks for the questions

1. Answer the following questions (each within *1* or *2* sentences) : 1×8=8

(a) Define Human Resource Management.

(b) Define management development.

(c) Define team.

(d) Define self-auditing.

(e) What is group appraisal?

(f) Define career.

(g) Define quality circles.

(h) What does VRS mean?

2. Answer the following questions (each within *50* words) : 2×8=16

(a) State the concept of sick leave.

(b) Define workers' participation in management.

(c) State the meaning of career development.

(d) What is meant by 360 degree performance appraisal?

(e) Write the benefits of performance appraisal.

(f) Define group behaviour.

(g) Write the benefits of management development programmes.

(h) Write the benefits of human resource development.

3. Answer any *five* from the following questions (each in around *100* words) : 4×5=20

(a) Explain the different methods of human resource development.

(b) Outline the objectives of management development. Also discuss the steps in the management development process. 2+2=4

(c) Write a short note on the career development programmes.

(d) Write a short note on the concept of quality of work life.

(e) Define labour welfare. Also outline the labour welfare activities.

(f) Write short notes on 'simple checklist and weighted checklist, method of performance appraisal.

4. Answer any *two* from the following questions (each in around *300* words) : 8×2=16

(a) What are the objectives of quality of work life? Also explain interventions that can be followed in order to achieve the harmony and quality of an organization. 2+6=8

(b) Define performance appraisal. Discuss the modern methods of performance appraisal. 2+6=8

(c) Explain with illustrations the different types of team.

(Continued)

5. Answer any *two* from the following questions (each in around *400* words) : 10×2=20

(a) Explain in detail the different methods of management development programmes.

(b) What is career planning? Explain different steps in the career planning process. 2+8=10

(c) Define social security. Discuss the objectives and scope of social security. 4+6=10