No. of Printed Pages—2

47F (HRM)

[17-HDGKACRM-M1]

MBA 1st Semester Exam., 2017

HUMAN RESOURCE MANAGEMENT

(MBA 05)

Full Marks : 80

Time : 3 hours

The figures in the margin indicate full marks for the questions

1. Answer any *five* from the following questions (each within *50* words) : 2×5=10

(a) State two objectives of human resource management.

(b) Define employee empowerment.

(c) What is job analysis?

(d) What is career planning?

(e) State the parties involved in industrial relations.

(f) What is fringe benefit?

2. Answer any *three* from the following questions (each within *150* words) : 4×3=12

(a) Discuss the importance of human resource planning.

(b) Discuss the advantages and limitations of job evaluation.

(c) Discuss the significance of executive development.

(d) Discuss the pre-conditions for organizational renewal.

3. Answer any *three* from the following questions (each within *250* words) : 6×3=18

(a) Discuss the different ways to empower an organization and people employed in the organization.

(b) Discuss the different factors to be considered to frame an effective performance appraisal system.

(c) Discuss the different on-the-job training methods.

(d) Discuss the procedure of handling employee grievance.

4. Answer any *four* from the following questions (each within *500* words) : 10×4=40

(a) Discuss the role of HR manager in a business organization. In this context, discuss the impact of environmental changes in human resource management. 5+5=10

(b) Discuss the importance of workers' participation in maintaining industrial peace. Discuss any two schemes of workers' participation in industries. 5+5=10

(c) Discuss the process of career planning. 10

(d) Discuss the role of works committee and court of inquiry in the settlement of industrial disputes. 10

(e) Discuss the different steps involved in a training programme. Discuss the methods of wage payment. 10

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