No. of Printed Pages—2

47F (HRM)

[18–HRGPKAC–M1S]

MBA 1st Semester Exam., 2018

HUMAN RESOURCE MANAGEMENT

(MBA 05)

Full Marks : 80

Time : 3 hours

The figures in the margin indicate full marks for the questions

1. Answer any *five* from the following questions (each within *50* words) : 2×5=10

(a) What are two basic functions of Human Resource Management (HRM)?

(b) Define workers' participation in management.

(c) State the concept of TQM programmes.

(d) What is a 'Trade Union'?

(e) Name two modern methods of performance appraisal.

(f) State two benefits of career planning.

2. Answer any *three* from the following questions (each within *150* words) : 4×3=12

(a) Discuss the importance of role analysis in an organization.

(b) What should be done to undertake trouble-free manpower search?

(c) Indicate the importance of employee training.

(d) Write a short note on the importance of career development.

3. Answer any *three* from the following questions (each within *250* words) : 6×3=18

(a) What is potential appraisal? Why is it important now-a-days? 2+4=6

(b) State the main objectives of the Maternity Benefit Act, 1961.

(c) Discuss the basic role of an HR manager.

(d) What are the structural elements of (employee) empowerment?

4. Answer any *four* from the following questions (each within *500* words) : 10×4=40

(a) Describe in detail the process of performance appraisal.

(b) Explain various methods of job evaluation programme.

(c) Enumerate the disadvantages of the adjudication system.

(d) State the essentials of a good disciplinary system. Also explain the 'hot-stove' rule. 5+5=10

(e) Discuss the essential features of a good training programme.

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