Krishna Kanta Handiqui State Open University

MSW 1st Sem. Examination, 2016

Paper : 04

Personal and Professional Development for Social Work Practice

Time : 3 Hrs. *Full Marks : 80*

1. Answer *any five* from the following questions. 2×5 = 10
(each within 50 words)
   (a) What is 'universal participation'?
   (b) Define the term 'job satisfaction'.
   (c) What are the components of a speech manuscript?
   (d) What is meant by ideal self?
   (e) Define the term 'blind area'.
   (f) What is meant by congruence and incongruence in ideal self ?

2. Answer *any three* from the following questions. 4×3 = 12
(each within 150 words)
   (a) What are accidental values?
   (b) Write down the basic differences between public speaking and business presentations.
   (c) What are the two tyeps of goal orientations?
   (d) Describe the main characteristics of the three ego states.

3. Answer *any three* from the following questions. 6×3 = 18
(each within 250 words)
   (a) How does an organisation's code of ethics influence decision-making?

(b) Why is brainstorming and synetics important in an organisation ?

(c) What is physical, psychological and social self-concept ?

(d) In different life situations, discuss the reactions of self.

4. Answer *any four* from the following questions. 10×4 = 40 (each within 500 words)

(a) How does life-long learning take place in different stages ? Discuss its various perspectives.

(b) What is meant by professional personality ? What are its main components ?

(c) Discuss the main types of communication with suitable examples.

(d) Elucidate teh nine complementary transactions between two ego-states.

(e) Discuss elaborately, the differences between self-schema and self-knowledge.

——×——