No. of Printed Pages—3

399 (HRM)

[16–HDGKACRM–M2]

PGDBM/MBA 2nd Semester Exam., 2016

(Code : PGDBM05/MBA05)

Human Resource Management

Full Marks : 80

Time : 3 hours

The figures in the margin indicate full marks for the questions

1. Answer any *five* from the following questions (each in around *50* words) : 2×5=10

(a) What is 'Human Resource Planning'?

(b) What is 'Job Specification'?

(c) Which is the first stage of career development?

(d) Define 'Performance Appraisal'.

(e) What is 'Grievance'?

(f) Define 'Empowerment'.

2. Answer any *three* from the following (each in around *150* words) : 4×3=12

(a) Discuss how globalization and technological changes influence in HRM.

(b) Write a short note on induction or orientation training.

(c) Discuss the need and benefits of career planning.

(d) Discuss any two traditional methods of performance appraisal.

3. Answer any *three* from the following (each in around *250* words) : 6×3=18

(a) What is 'Hot-Stove Rule'? Explain.

(b) What is 'Emotional Intelligence' and 'Emotional Quotient'? Explain. 3+3

(c) Discuss in detail the external sources of recruitment.

(d) What is 'Job Evaluation'? Discuss the advantages and disadvantages of job evaluation. 2+4

4. Answer any *four* from the following (each in around *500* words) : 10×4=40

(a) Discuss the role and responsibilities of HR managers.

(b) Discuss the steps involved in the selection procedure.

(c) Write short notes on :

(i) Career planning

(ii) Industrial relations

(d) Discuss the modern methods of performance appraisal.

(e) What is 'TQM' and 'Kaizen'? Also explain the current trends in HRM. 2+2+6

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