No. of Printed Pages—2

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[18–HRGPKAC–M3S]

MBA 3rd Semester Exam., 2018

INDUSTRIAL RELATIONS

[MBA (S3) 17]

Full Marks : 80

Time : 3 hours

The figures in the margin indicate full marks for the questions

1. Answer any *five* from the following questions (each within *50* words) : 2×5=10

(a) Define Industrial Relations.

(b) State two main factors which are responsible for the reduction in the number of industrial disputes during the period 1925–1934.

(c) Is workers' participation in management a constitutional requirement?

(d) Define integrative bargaining.

(e) Under what conditions is the appointment of safety officers mandatory?

(f) What is the purpose of conciliation?

2. Answer any *three* from the following questions (each within *150* words) : 4×3=12

(a) State the impact of globalization on labour relations.

(b) Outline the rights of unrecognized unions.

(c) What are the functions of a workers' representative on the Board of Management?

(d) State the main functions of a Works Committee.

3. Answer any *three* from the following questions (each within *250* words) : 6×3=18

(a) List the powers and functions of shop floor council.

(b) Outline the techniques required for negotiation.

(c) Outline the powers of Registrar of Trade Unions.

(d) State the economic causes of industrial disputes.

4. Answer any *four* from the following questions (each within *500* words) : 10×4=40

(a) Discuss the concept of globalization. Also discuss the impact of globalization and the concept of Voluntary Retirement Scheme (VRS). 3+4+3=10

(b) Critically evaluate the statutory introduction of workers' participation in management.

(c) Discuss different theories of collective bargaining in detail. 3+4+3=10

(d) Describe the salient features of Workmen Compensation Act.

(e) Describe the methods employed to settle disputes in Indian industries.

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