Krishna Kanta Handiqui State Open University
MBA 4th Sem. Examination, 2016
Industrial Relations (HRM)

Time : 3 Hrs. *Full Marks : 80*

1. Answer *any five* from the following questions : 2×5=10
(each within 50 words)
   (a) What is globalisation ?
   (b) What is the mode of paying minimum rates of wages ?
   (c) What are the economic causes of industrial disputes ?
   (d) Who are the parties involved in industrial relations ?
   (e) What is meant by social security of workers ?
   (f) What is social partnership ?

2. Answer *any three* from the following questions : 4×3=12
(each within 150 words)
   (a) Discuss the importance of workers' participations in management.
   (b) What is minimum bonus ?
   (c) What is meant by industrial disputes ?
   (d) Discuss the importance of wage administration.

3. Answer *any three* from the following questions : 6×3=18
(each within 250 words)
   (a) Discuss the importance of collective bargaining in the present industrial situation.
   (b) Discuss the functions of shop council.

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(c) What is meant by sickness benefit and medical benefit ?

(d) How workers' participation can reduce conflict in industries ?

4. Answer *any four* from the following questions : 10×4=40
(each within 500 words)

(a) Discuss the role of trade union and the management of a company in maintaining good industrial relations.

(b) Discuss the effects of industrial disputes on the health of an industry.

(c) Discuss the occupational safety programmes under the Factories Act, 1948.

(d) What is a registered trade union ? Discuss the procedure of registration to be followed by a trade union.

(e) Discuss the powers of labour court in connection with the settlement of industrial disputes.

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