[23-HKPD1SNP-24 M]

MA 1st Semester (NEP) Exam. 2023 (W)

ENGLISH (VAC)

(*English Communication Skills*)

[PG, S1 -04]

Full Marks : 70

Time : 3 hours

The figures in the right-hand margin indicate marks.

1. Answer any *five* from the following questions (each in around 400 words) : $10 \times 5 = 50$

(*a*) (*i*) 'Communication is a bridge of meaning between people.' Explain with reference to the essential features of Communication. 5

(*ii*) Discuss the significance of Communication. 5

(*b*) Compare the essentials of written and oral communication. 5+5 = 10

(*c*) Discuss the following : 5+5 = 10

(*i*) Listening and speaking skills

(*ii*) Reading and writing skills

(*d*) (*i*) Discuss conversation as a speech event with a relevant example. 5

(*ii*) Why is turn-taking necessary in conversation ? 5

(*e*) 'Telephones, especially the mobile phones and smart phones have become common household items for all sections of people in our country today.' Explain with reference to telephone communication.

(*f*) 'Interviewing has been considered as one of the most important methods of collecting information for some specific purposes.' Discuss and highlight the art of interviewing in your own words.

(*g*) Discuss the techniques of 'perspective' and 'informative' speech. 5+5 = 10

(*h*) Write imaginary dialogues in the following contexts : 5+5 = 10

(*i*) Conversation with a stranger

(*ii*) Interaction at the workplace

2. Answer any *four* from the following questions (each in around 200 words) : $5 \times 4 = 20$

(*a*) Write a note on non-verbal communication.

(*b*) Briefly discuss the difference between 'formal' and 'informal' communication.

(*c*) 'Giving instructions is another frequently used communicative function that many of us perform in various situations'. Explain with an example.

(*d*) Discuss the features of a job interview.

(*e*) Write a short conversation asking for direction at a new place.

(*f*) What are the barriers to communication ? Explain in your own words.
