[24-HKPD1SN- 24J (M2)]

MA 1st Semester (NEP) Exam. 2024 (S2)

ENGLISH (VAC)

(*English Communication Skills*)

[PG, S1 - 04]

Full Marks : 70

Time : 3 hours

The figures in the right-hand margin indicate marks.

1. Answer any *five* from the following questions (each in around 400 words): $10 \times 5 = 50$

(*a*) Suggest and state the different points to be maintained and kept in mind while conducting a job interview and a media interview. $5 + 5 = 10$

(*b*) Considering yourself as Mr./Ms. X, write a telephonic conversation between you and an executive from Reliance Jio customer care, complaining about poor network issues at your place.

(*c*) Discuss in brief the requisite qualities of a persuasive speech.

(*d*) Elaborate the need and importance of non-verbal communication techniques in speech production.

(*e*) What do you understand by barriers to communication ? What are its types ? $2 + 8 = 10$

(*f*) Write a detailed note on the essentials of written communication.

(*g*) What do you understand by the term 'communication' ? Discuss the different types of communication. $3 + 7 = 10$

(*h*) Construct a dialogue between three persons, A, B and C - where in all the three discuss the present day political scenerio and the third term for BJP Government at the centre.

2. Answer any *four* from the following questions (each in around 200 words): $5 \times 4 = 20$

(*a*) State in brief the qualities of an effective reading skill.

(*b*) What is an interview ? How is it used for market research ? $2 + 3 = 5$

(*c*) What is 'turn-taking' as a part in conversational behaviour ?

(*d*) Public speaking is an art. Explain briefly.

(*e*) Assert few of the common problems faced by people during telephonic conversations.

(*f*) Construct a brief dialogue between you as Mr./Ms. Z and a shopkeeper selling a shirt at a very high price.