PGDHRM 2nd Semester Examination 2013
Paper - V
(Principles of Organization Behaviour)

Time : 3 Hrs. Full Marks : 80

1. Answer the following questions

$2 \times 5 = 10$

(a) What are the intellectual abilities?

(b) What is meant by reactive change?

(c) Explain the concept of morale.

(d) Discuss two functions of Management Information System.

(e) What is free-rein leadership style?

2. Answer any three questions from the following

$4 \times 3 = 12$

(a) Explain the factors that are included in self-theory.

(b) Discuss in brief the 'Theory Z Organizational Culture'.

(c) Explain the important reasons for which individual employees or trade union resist change.

(d) Show the relationship between morale and productivity.

(e) Discuss the criteria for evaluation of the information supplied by Management Information System.

3. Answer any three questions from the following $6\times3=18$

(a) Describe the characteristics that help us to understand the concept and nature of culture.

(b) Explain some of the most common external reasons of organizational change.

(c) Discuss the importance of leadership in management.

(d) Suggest some suitable measures to improve employee morale.

(e) Discuss the merits of Management Information System.

4. Answer any four questions from the following $10\times4=40$

(a) Discuss the various theories of learning.

(b) Discuss the process a manager need to follow to introduce change successfully.

(c) What are the functions of a leader? Also discuss the qualities of a good leader.

(d) Discuss Likert's four system of management. Which type of management would you recommend for better

industrial relations and higher productivity.

(e) Discuss the application of MIS in different activities of an organization.

(f) Describe the different types of culture. How does authoritarian culture differ from participative culture?

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