[18–HRGPKAC–M1S]

PGDHRM 1st Semester Exam., 2018

HUMAN RESOURCE MANAGEMENT

[PGDHRM 04]

Full Marks : 80

Time : 3 hours

The figures in the margin indicate full marks for the questions

1. Answer any *five* from the following questions (each within *50* words) : 2×5=10

(a) Define e-HRM.

(b) State two attitudes and behaviour of an interviewer.

(c) What is meant by outsourcing of HR activities?

(d) What is e-Recruitment?

(e) Indicate two characteristics of a good job description.

(f) Define Human Resource Planning.

2. Answer any *three* from the following questions (each within *150* words) : 4×3=12

(a) State the operative functions of Human Resource Management.

(b) Indicate the steps of the Human Resource Planning Process.

(c) Mention the objectives of Job Evaluation.

(d) Discuss the factors influencing Recruitment.

3. Answer any *three* from the following questions (each within *250* words) : 6×3=18

(a) Discuss different challenges in human resource management.

(b) Describe different kinds of (employee selection) interviews.

(c) Distinguish between Domestic HRM and International HRM.

(d) Make some suggestions for making human resource planning effective in a business organization.

4. Answer any *four* from the following questions (each within *500* words) : 10×4=40

(a) Describe the qualities of a human resource manager to manage today's work force.

(b) Describe the differences between selection and recruitment.

(c) Explain the concept of Global HR system.

(d) Write short notes on the following :

(i) HR outsourcing

(ii) Work life balance

(e) Discuss the emerging trends in Human Resource Management.

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