[18–HRGPKAC–M1S]

PGDHRM 1st Semester Exam., 2018

INDUSTRIAL RELATIONS

[PGDHRM 03]

Full Marks : 80

Time : 3 hours

The figures in the margin indicate full marks for the questions

1. Answer any *five* from the following questions (each within *50* words) : 2×5=10

(a) Define Industrial Occupation.

(b) State two objectives of Industrial Relations.

(c) Define Personnel Management.

(d) Mention two differences between Grievances and Disputes.

(e) State the meaning of discipline.

(f) State two important aspects of motivation.

2. Answer any *three* from the following questions (each within *150* words) : 4×3=12

(a) Explain briefly different approaches to Industrial Relations.

(b) Discuss different types of strikes.

(c) Discuss any four characteristics of personnel management.

(d) Explain the need of Workers' Participation in Management.

3. Answer any *three* from the following questions (each within *250* words) : 6×3=18

(a) Discuss different causes of Industrial Grievances.

(b) Discuss any two schemes used to provide Workers' Participation Management in India.

(c) Discuss different objectives of discipline.

(d) Discuss three techniques of motivation.

4. Answer any *four* from the following questions (each within *500* words) : 10×4=40

(a) Define Industrial Relation. Discuss the importance of Industrial Relations. Also state four measures to improve industrial relations. 2+4+4=10

(b) What is industrial dispute? Discuss about lock-out, lay-off, closure and retrenchment. 2+2+2+2+2=10

(c) Define personal policy. State two objectives of personal policy. Also discuss different types of personal policies. 2+2+6=10

(d) State the meaning of industrial grievances. Also discuss the procedure of grievance handling in organization. 2+8=10

(e) Write short notes on the following : 5+5=10

(i) Types of discipline

(ii) Vroom's expectancy theory

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