systematic and scientific approach of assessing an individual's problems and treating them accordingly.

- In 1867 Edward Edison, first volunteer was of the view that alms relief had no meaning in the context of the problems.
- In 1895 a concept called 'Almoners' (outside visitors) was introduced. Sir Charles Loch appointed Almoners to help hospitals to serve patients effectively in **UK.**



1.6 FURTHER READING

1. Hamilton, Gordon. 1940, *Theory and Practice of Social Case Work.*Columbia University Press, New York
2. Misra, P.D, *Social Work-Philosophy and Methods*
3. Richmond, Mary. (1922). *What is Social Case Work?* Russell Sage Foundation, New York
4. file:///D:/msw/social%20work%20with%20individuals/Social-Case-Work-Working-with-Individuals.htm

1.7 ANSWERS TO 'CHECK YOUR PROGRESS'

1. The Charity Organization Societies of UK and USA played a crucial role in developing a Social Case Work as systematic method and a process of helping maladjusted individuals. COSs were founded in England in 1869 sought to restrict inordinate distribution of alms and charity to undeserved individuals. Later on Charity Organization Societies were also started in USA in 1877 at New York, Boston, Philadelphia and New Haven on the pattern of the Charity Organisation Societies of London. According to theses societies, giving out charity without investigating the real problems behind various social issues creates a class of citizens that would always be dependent on alms giving. The COS's activities were volunteered by group of volunteers called "friendly visitors". These collected systematic data about