

6.9 FURTHER READING

1. Misra, P.D, 1994." Social work philosophy and methods" New Delhi.Inter-India publications.
2. Mondal, Puja,2014." Social case work : Nature values principles and Trends".www.yourarticlelibrary.com.

6.10 ANSWERS TO 'CHECK YOUR PROGRESS'

Answer 1. The seven principles of the relationship i.e., individualization, purposeful expression of the feelings, acceptance, confidentiality, controlled emotional involvement, non-judgmental attitude and client self-detemination.

Answer 2. The social worker has need the sensitive and supportive skill when they work with the client as the form of emotional support, social support, and empathy. A good social worker can build the clients own supportive power or system which could be help them for better outcome for better tomorrow.

Answer 3. Non-verbal communication refers to transmitting information without using words or language. Examples of non-verbal communication include facial expressions, body posture, eye contact, how close we stand next to each other, and touch. Emotions and attitudes are primarily conveyed using non-verbal communication.

6.11 MODEL QUESTIONS

Q.1: What is meant by case worker-client relationship? Why is it important in case work?

Q.2: Explain with examples, the principles of such professional relationship.