

14.8 FURTHER READING

1. Timms, Noel. 1964. Social Casework. London, Boston, New York: The Humanities Press
2. Upadhyay, R.K. 2003. Social Case Work. Rawat Publication, Jaipur.
3. Goldstein H., Social Work Practice, A Unitary Approach, (1979) Carolina, University Of Carolina Press.
4. Turner, Francis (Ed). 1986. Social Work Treatment: Interlocking Theoretical Approaches; 3rd Ed. New York: The Free Press.

14.9 ANSWERS TO 'CHECK YOUR PROGRESS'

Answer 1. Assertiveness is important to handle certain situations where the case worker feels that the client is not taking a correct decision and might land up in a bigger problem.

Answer 2. A collateral contact is a source of information about the client's situation. It serves to support or corroborate information provided by a client. Communication with a collateral contact may be made in person, over the telephone, or by mail with client's significant others such as family members, colleagues, relatives etc.

Answer 3. Therapeutic interviewing is used where intra-psychic conflicts are present. The case worker's aim is towards personality growth, in the direction of maturing, competence and self-actualization. Case workers also use negative or positive reinforcement and systematic desensitization

Answer 4. Counsellor's task it so to make them identify the goal first. The aim of counselling is to help the client develop abilities and attitudes