Case Workers/ Counsellors should not do for clients what clients can and should do for themselves. When empowerment is the priority, clients become the experts, and there is "collaboration and shared decision making within the professional relationship. Case worker should give the autonomy or the right to decide to the client and refrain from controlling them or the therapeutic process.

Answer 4. In case work, the client - worker relationship is called treatment relationship. During the process of this relationship the efforts of the worker is oriented towards the satisfaction of the client's psychological needs. For this the case worker should have the thorough knowledge of the psychological principles of human personality -(ego-superego-id etc.) When these two objectives are there in a relationship it is a professional relationship.



13.7 MODEL QUESTIONS

Q.1: What are the main components of people skills and communication skills?

Q.2: Why are skills essential in empowering the client?

Q.3: State the objectives and skills involved in case work interview.

Q.4: Explain the skill of assurance in case work with an example.

Q.5: Discuss the necessity and skills involved in establishing purposeful case worker-client relationship.
